

2018-2019

**ACTION TAKEN REPORT ON**  
**STAKE HOLDER'S FEEDBACK**

NAME OF THE DEPARTMENT: Commerce  
Please provide the percentage in concerned fields

| S.No | Criterion        | Excellent | Good | Average | satisfactory | Dissatisfaction |
|------|------------------|-----------|------|---------|--------------|-----------------|
| 1    | Student feedback | 60% ✓     | 10%  | 10%     | 20%          |                 |
| 2    | Parent feedback  | 50% ✓     | 20%  | 20%     | 20%          |                 |
| 3    | Alumni feedback  | 50% ✓     | 20   | 10%     | 20%          |                 |

Issue's/ Comments/Suggestions from Student's feedback:

Civil Training (Coaching)  
Group, Banking Coaching.

Action taken:

Provide the civil, Group, Banking  
Coaching every Friday and  
Saturday

Issue's/ Comments/Suggestions from Parent's feedback:

Motivational classes

Action taken:

Provide Motivational classes

Issue's/ Comments/Suggestions from Alumni's feedback:

No Issues

Action taken:

Satisfactory

Date: 26/11/19

PRINCIPAL

B.V. RAJU COLLEGE  
VISHNUPUR, BHIMAVARAM-534 202

Signature of HOD

H.O.D.

Dept. of Commerce  
Padmasri Dr. B.V.R.I.C.E.  
Vishnupur, BHIMAVARAM-534 202

**National Assessment and Accreditation Council (NAAC)**  
**Student Satisfaction Survey**  
**Key Indicator - 2.7.1**  
**Under Criterion II of Teaching – Learning and Evaluation**

**Guidelines for Students**

NAAC (National Assessment and accreditation council) is conducting a Student Satisfaction Survey regarding Teaching – Learning and Evaluation, which will help to upgrade the quality in higher education. A student will have to respond to all the questions given in the following format with her/his sincere effort and thought. Her/his identity will not be revealed.

A) Please confirm this is the first and only time you answer this survey.

a) Yes  b) No

B) Age: 20 C) College Name: B.V. RAJU college

D) Gender: a) Female  b) Male  c) Transgender

E) What degree program are you pursuing now?

a) Bachelor's  b) Master's  c) MPhil   
d) Doctorate  e) Other ( )

F) What subject area are you currently pursuing?

a) Arts  b) Commerce  c) Science   
d) Professional  e) Other: ( )

**Instructions to fill the questionnaire**

- All questions should be compulsorily attempted.
- Each question has five responses, choose the most appropriate one.
- The response to the qualitative question no. 21 is student's opportunity to give suggestions or improvements; she/he can also mention weaknesses of the institute here. (Kindly restrict your response to teaching learning process only)

## Criterion II – Teaching–Learning and Evaluation

### Student Satisfaction Survey on Teaching Learning Process

Following are questions for online student satisfaction survey regarding teaching learning process.

1. How much of the syllabus was covered in the class?
  - 4 – 85 to 100%
  - 3 – 70 to 84%
  - 2 – 55 to 69%
  - 1– 30 to 54%
  - 0 –Below 30%
  
2. How well did the teachers prepare for the classes?
  - 4 –Thoroughly
  - 3 – Satisfactorily
  - 2 – Poorly
  - 1 – Indifferently
  - 0 – Won't teach at all
  
3. How well were the teachers able to communicate?
  - 4 – Always effective
  - 3 – Sometimes effective
  - 2 – Just satisfactorily
  - 1– Generally ineffective
  - 0– Very poor communication
  
4. The teacher's approach to teaching can best be described as
  - 4– Excellent
  - 3 – Very good
  - 2 – Good
  - 1 – Fair
  - 0– Poor

Fairness of the internal evaluation process by the teachers.

- 4 – Always fair
- ✓3 – Usually fair
- 2 – Sometimes unfair
- 1 – Usually unfair
- 0 – Unfair

6. Was your performance in assignments discussed with you?

- ✓4 – Every time
- 3 – Usually
- 2 – Occasionally/Sometimes
- 1 – Rarely
- 0 – Never

7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.

- 4 – Regularly
- 3 – Often
- 2 – Sometimes
- 1 – Rarely
- ✓0 – Never

8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

- 4 – Significantly
- ✓3 – Very well
- 2 – Moderately
- 1 – Marginally
- 0 – Not at all

9. The institution provides multiple opportunities to learn and grow.

- 4 – Strongly agree
- ✓3 – Agree
- 2 – Neutral
- 1 – Disagree
- 0 – Strongly disagree

Teachers inform you about your expected competencies, course outcomes and programme outcomes.

- 4 – Every time
- 3 – Usually
- 2 – Occasionally/Sometimes
- 1 – Rarely
- 0 – Never

11. Your mentor does a necessary follow-up with an assigned task to you.

- 4 – Every time
- 3 – Usually
- 2 – Occasionally/Sometimes
- 1 – Rarely
- 0 – I don't have a mentor

12. The teachers illustrate the concepts through examples and applications.

- 4 – Every time
- 3 – Usually
- 2 – Occasionally/Sometimes
- 1 – Rarely
- 0 – Never

13. The teachers identify your strengths and encourage you with providing right level of challenges.

- 4 – Fully
- 3 – Reasonably
- 2 – Partially
- 1 – Slightly
- 0 – Unable to

14. Teachers are able to identify your weaknesses and help you to overcome them.

- 4 – Every time
- 3 – Usually
- 2 – Occasionally/Sometimes
- 1 – Rarely
- 0 – Never

The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

- 4 – Strongly agree
- 3 – Agree
- 2 – Neutral
- 1 – Disagree
- 0 – Strongly disagree

16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

- 4 – To a great extent
- 3 – Moderate
- 2 – Some what
- 1 – Very little
- 0 – Not at all

17. Teachers encourage you to participate in extracurricular activities.

- 4 – Strongly agree
- 3 – Agree
- 2 – Neutral
- 1 – Disagree
- 0 – Strongly disagree

18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

- 4 – To a great extent
- 3 – Moderate
- 2 – Some what
- 1 – Very little
- 0 – Not at all

19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

- 4 – Above 90%
- 3 – 70 – 89%
- 2 – 50 – 69%
- 1 – 30 – 49%
- 0 – Below 29%

The overall quality of teaching-learning process in your institute is very good.

- ✓ 4 - Strongly agree
- 3 - Agree
- 2 - Neutral
- 1 - Disagree
- 0 - Strongly disagree

21. Give three observation / suggestions to improve the overall teaching – learning experience in your institution.

a) Excellent

b)

c)

# B.V.RAJU COLLEGE

## ALUMINI FEED BACK FORM

Alumni Name Gr. Ramya

Father's Name Gr. Venkata satyanarayana Raju

Date of Birth 20/10/1998

Year of Passing out 2018-19

Branch Bcom(voc)

Permanent Address

Bhimavaram

Contact No. 90132

E-Mail ID

90969

Ramya Gottumokkala 169@gmail.com  
(Call for mail)

Present Organization Designation

Present Location

Hyderabad

Kindly select the appropriate option as per the following criteria.

A - Highly Efficient    B.- Efficient     C - Satisfactory    D - Below Satisfactory

### I. FEEDBACK ABOUT COLLEGE (Point No. 1 to 5)

1. Do you feel proud to be associated with BVRC an Alumni?    Yes     No

2. How do you rate development activities organized by the

A     B     C     D

College for your overall development?

3. Are you willing to contribute to the development of the college?    Yes     No

4. Whether your grievances properly handled at the college?

4. (a) As a student

Yes     No

4. (b) As an alumni

Yes     No

5. Rate the adequacy of following as they were During your tenure as a student at B.V.RAJU COLLEGE

• Laboratories & Equipments

A     B     C     D

• Library

A     B     C     D

• Computer Facilities

A     B     C     D

• Internet & Wi-Fi

A     B     C     D

• R&D Projects

A     B     C     D

### II. FEEDBACK ABOUT DEPARTMENT & FACULTY (Point No. 6 to 9)

6. Have you obtained sufficient technical know-how (both in theory and practice)    Yes     No

7. Is the education imparted at BVRC useful and relevant in your present job?    Yes     No

8. Were the HOD's & Faculties cooperative?

Yes     No



9. Rate the following academic initiatives taken by the college to improve technical know-how of the students.

• Industry Oriented Projects

A  B  C  D

• Seminars & Workshop

A  B  C  D

• Online Courses Watch

A  B  C  D

• Special Training Classes for Higher Education/Placements

A  B  C  D

### III. FEEDBACK ABOUT TRAINING & PLACEMENT CELL (Point No. 10 to 14)

10. Has the Placement and Training Cell provided ample On campus placement opportunities? Yes  No

11. Have you availed Career counseling and guidance for higher studies from T&P Cell? Yes  No

12. If you are invited to deliver A Guest Lecture/ A Special Talk / A Motivational Session for your juniors, will you be interested? Yes  No

13. Do you like to join the college Alumni Association? Yes  No

14. Have you participated in any Alumni meet as of now? Yes  No

15. Do you receive regular updates from the college through Mails/ Calls/ SMS etc? Yes  No

### IV. GENERALIZED EXPERIENCE SHARING (Point No. 15 to 16)

16. Have you ever been appreciated by your

• Company. If yes, please share details I felt very happy while selecting on the placements.

• Faculty. If yes, please share details The staff appreciated on participating in Extra-curricular activities & Seminars.

• Peers. If yes, please share details The experience is very nice with friends and they are supportive.

17. Suggestion for improvements

• Department Satisfactory.

• College Satisfactory.

SIGNATURE G. Ramya

DATE

B.V.RAJU COLLEGE

VISHNUPUR: BVRM

Department Of COMMERCE

Parent Feedback Form

|                              | <u>Rating</u> |   |   |          |                     |
|------------------------------|---------------|---|---|----------|---------------------|
| 1. Facilities on academics   | : 1           | 2 | 3 | 4 ✓      | 5                   |
| 2. Lab work facilities       | : 1           | 2 | 3 | 4 ✓      | 5 ✓                 |
| 3. Teaching satisfactory     | : 1           | 2 | 3 | 4 ✓      | 5 ✓                 |
| 4. Discipline                | : 1           | 2 | 3 | 4 ✓      | 5                   |
| 5. Overall on college        | : 1           | 2 | 3 | 4 ✓      | 5                   |
| 6. Activities/or             |               |   |   |          |                     |
| 7. programs conducted or not |               |   |   | Yes / No |                     |
| 8. Suggestions/ or comments  |               |   |   |          | <u>Satisfactory</u> |

Parent Name : Gi. Venkata satyanarayana Raju

Signature : Gi. V. Satyanarayana Raju

Student Name : Gi. Ramya

Group : Bcom CVOC