

**ACTION TAKEN REPORT ON**  
**STAKE HOLDER'S FEEDBACK**

NAME OF THE DEPARTMENT: Commerce

Please provide the percentage in concerned fields

S.No	Criterion	Excellent	Good	Average	satisfactory	Dissatisfaction
1	Student feedback	60%	18%	20%	10%	
2	Parent feedback	50%	20%	25%	10%	
3	Alumni feedback	50%	20%	10%	20%	

Issue's/ Comments/Suggestions from Student's feedback:

Accounts Basics

Action taken:

Took Seperate class as for non Commerce students to have much understanding about basic Accounting

Issue's/ Comments/Suggestions from Parent's feedback:

NO Issues

Action taken:

Satisfactory

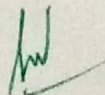
Issue's/ Comments/Suggestions from Alumni's feedback:

suggestions about interested to give Peer teaching

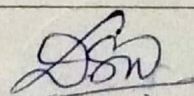
Action taken:

Conducted classes to Juniors by alumni

Date: 21/01/2017



PRINCIPAL  
B.V. RAJU COLLEGE  
VISHNUPUR, BHIMAVARAM-534 202

  
Signature of HOD

H.O.D.  
Dept. of Commerce  
Padmasri Dr. B.V.R.I.C.E.  
Vishnupur, BHIMAVARAM-534 202

**National Assessment and Accreditation Council (NAAC)**  
**Student Satisfaction Survey**  
**Key Indicator - 2.7.1**  
**Under Criterion II of Teaching – Learning and Evaluation**

**Guidelines for Students**

NAAC (National Assessment and accreditation council) is conducting a Student Satisfaction Survey regarding Teaching – Learning and Evaluation, which will help to upgrade the quality in higher education. A student will have to respond to all the questions given in the following format with her/his sincere effort and thought. Her/his identity will not be revealed.

- A) Please confirm this is the first and only time you answer this survey.  
a) Yes  b) No
- B) Age: 21 C) College Name: B. V. Raju College
- D) Gender: a) Female  b) Male  c) Transgender
- E) What degree program are you pursuing now?  
a) Bachelor's  b) Master's  c) MPhil   
d) Doctorate  e) Other ( )
- F) What subject area are you currently pursuing?  
a) Arts  b) Commerce  c) Science   
d) Professional  e) Other: ( )

**Instructions to fill the questionnaire**

- All questions should be compulsorily attempted.
- Each question has five responses, choose the most appropriate one.
- The response to the qualitative question no. 21 is student's opportunity to give suggestions or improvements; she/he can also mention weaknesses of the institute here. (Kindly restrict your response to teaching learning process only)

## Criterion II – Teaching–Learning and Evaluation

### Student Satisfaction Survey on Teaching Learning Process

Following are questions for online student satisfaction survey regarding teaching learning process.

1. How much of the syllabus was covered in the class?
  - 4 – 85 to 100% ✓
  - 3 – 70 to 84%
  - 2 – 55 to 69%
  - 1 – 30 to 54%
  - 0 – Below 30%
  
2. How well did the teachers prepare for the classes?
  - 4 – Thoroughly
  - 3 – Satisfactorily ✓
  - 2 – Poorly
  - 1 – Indifferently
  - 0 – Won't teach at all
  
3. How well were the teachers able to communicate?
  - 4 – Always effective
  - 3 – Sometimes effective ✓
  - 2 – Just satisfactorily
  - 1 – Generally ineffective
  - 0 – Very poor communication
  
4. The teacher's approach to teaching can best be described as
  - 4 – Excellent
  - 3 – Very good ✓
  - 2 – Good
  - 1 – Fair
  - 0 – Poor

Fairness of the internal evaluation process by the teachers.

- 4 – Always fair
- 3 – Usually fair ✓
- 2 – Sometimes unfair
- 1 – Usually unfair
- 0 – Unfair

5. Was your performance in assignments discussed with you?

- 4 – Every time
- 3 – Usually ✓
- 2 – Occasionally/Sometimes
- 1 – Rarely
- 0 – Never

7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.

- 4 – Regularly
- 3 – Often ✓
- 2 – Sometimes
- 1 – Rarely
- 0 – Never

8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

- 4 – Significantly
- 3 – Very well
- 2 – Moderately ✓
- 1 – Marginally
- 0 – Not at all

9. The institution provides multiple opportunities to learn and grow.

- 4 – Strongly agree
- 3 – Agree
- 2 – Neutral ✓
- 1 – Disagree
- 0 – Strongly disagree

10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

- 4 – Every time
- 3 – Usually ✓
- 2 – Occasionally/Sometimes
- 1 – Rarely
- 0 – Never

11. Your mentor does a necessary follow-up with an assigned task to you.

- 4 – Every time
- 3 – Usually ✓
- 2 – Occasionally/Sometimes
- 1 – Rarely
- 0 – I don't have a mentor

12. The teachers illustrate the concepts through examples and applications.

- 4 – Every time
- 3 – Usually ✓
- 2 – Occasionally/Sometimes
- 1 – Rarely
- 0 – Never

13. The teachers identify your strengths and encourage you with providing right level of challenges.

- 4 – Fully
- 3 – Reasonably ✓
- 2 – Partially
- 1 – Slightly
- 0 – Unable to

14. Teachers are able to identify your weaknesses and help you to overcome them.

- 4 – Every time
- 3 – Usually ✓
- 2 – Occasionally/Sometimes
- 1 – Rarely
- 0 – Never

The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

- 4 – Strongly agree
- 3 – Agree
- 2 – Neutral ✓
- 1 – Disagree
- 0 – Strongly disagree

16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

- 4 – To a great extent
- 3 – Moderate
- 2 – Some what ✓
- 1 – Very little
- 0 – Not at all

17. Teachers encourage you to participate in extracurricular activities.

- 4 – Strongly agree
- 3 – Agree ✓
- 2 – Neutral
- 1 – Disagree
- 0 – Strongly disagree

18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

- 4 – To a great extent
- 3 – Moderate
- 2 – Some what ✓
- 1 – Very little
- 0 – Not at all

19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

- 4 – Above 90%
- 3 – 70 – 89% ✓
- 2 – 50 – 69%
- 1 – 30 – 49%
- 0 – Below 29%

20. The overall quality of teaching-learning process in your institute is very good.

4 - Strongly agree

3 - Agree ✓

2 - Neutral

1 - Disagree

0 - Strongly disagree

21. Give three observation / suggestions to improve the overall teaching - learning experience in your institution.

a) *satisfactory*

b)

c)

# B.V.RAJU COLLEGE

## ALUMINI FEED BACK FORM

Alumni Name M. Raghuram Father's Name Sae' Baba Gupta

Date of Birth 25/5/1997 Year of Passing out 2016-2017 Branch

Permanent Address

Bhivarevanam  
Present Organization Designation

Contact No. 891 9078249 E-Mail ID

maddala.Raghuram@gmail.com

Present Location

Kindly select the appropriate option as per the following criteria. Hyderabad

A - Highly Efficient     B - Efficient    C - Satisfactory    D - Below Satisfactory

### I. FEEDBACK ABOUT COLLEGE (Point No. 1 to 5)

1. Do you feel proud to be associated with BVRC an Alumni?    Yes  No
2. How do you rate development activities organized by the College for your overall development?    A  B  C  D
3. Are you willing to contribute to the development of the college?    Yes  No
4. Whether your grievances properly handled at the college?
4. (a) As a student    Yes  No
4. (b) As an alumni    Yes  No
5. Rate the adequacy of following as they were During your tenure as a student at B.V.RAJU COLLEGE
- Laboratories & Equipments    A  B  C  D
  - Library    A  B  C  D
  - Computer Facilities    A  B  C  D
  - Internet & Wi-Fi    A  B  C  D
  - R&D Projects    A  B  C  D

### II. FEEDBACK ABOUT DEPARTMENT & FACULTY (Point No. 6 to 9)

6. Have you obtained sufficient technical know-how (both in theory and practice)    Yes  No
7. Is the education imparted at BVRC useful and relevant in your present job?    Yes  No
8. Were the HOD's & Faculties cooperative?    Yes  No



9. Rate the following academic initiatives taken by the college to improve technical know-how of the students.

• Industry Oriented Projects

A  B  C  D

• Seminars & Workshop

A  B  C  D

• Online Courses Watch

A  B  C  D

• Special Training Classes for Higher Education/Placements

A  B  C  D

**III. FEEDBACK ABOUT TRAINING & PLACEMENT CELL (Point No. 10 to 14)**

10. Has the Placement and Training Cell provided ample On-campus placement opportunities? Yes  No

11. Have you availed Career counseling and guidance for higher studies from T&P Cell? Yes  No

12. If you are invited to deliver A Guest Lecture/ A Special Talk / A Motivational Session for your juniors, will you be interested? Yes  No

13. Do you like to join the college Alumni Association? Yes  No

14. Have you participated in any Alumni meet as of now? Yes  No

15. Do you receive regular updates from the college through Mails/ Calls/ SMS etc? Yes  No

**IV. GENERALIZED EXPERIENCE SHARING (Point No. 15 to 16)**

• Company. If yes, please share details Getting Good

• Faculty. If yes, please share details Placements

• Peers. If yes, please share details My co-employees appreciate me at ppts & seminars

17. Suggestion for improvements

• Department Satisfactory

• College Satisfactory

M. Raghav  
SIGNATURE

DATE

B.V. RAJU COLLEGE

VISHNUPUR: BVRM

Department Of Commerce

Parent Feedback Form

Rating

- |                              |     |          |   |   |   |
|------------------------------|-----|----------|---|---|---|
| 1. Facilities on academics   | : 1 | 2        | 3 | 4 | 5 |
| 2. Lab work facilities       | : 1 | 2        | 3 | 4 | 5 |
| 3. Teaching satisfactory     | : 1 | 2        | 3 | 4 | 5 |
| 4. Discipline                | : 1 | 2        | 3 | 4 | 5 |
| 5. Overall on college        | : 1 | 2        | 3 | 4 | 5 |
| 6. Activities/or             |     |          |   |   |   |
| 7. programs conducted or not | :   | Yes / No |   |   |   |

8. Suggestions/ or comments : Satisfactory

Parent Name : M. Sai Bala Gupta

Signature : M. Sai Bala Gupta

Student Name : M. Raghuram

Group :